

Woodgrange Medical Practice

PPG Virtual meeting – 16th September 2020 Notes

Present online: Darshan Kaur (General Manager Woodgrange Medical Practice)
Dr Naqvi (GP Partner Woodgrange Medical Practice)
Pauline St Ledger (PPG Member) Angela Bannister (PPG Member)
Caroline Brown (PPG Member) Lorraine Francis (PPG Member)
Jennifer Sheikh (PPG Member)

Apologies: Peter Rekhaye (PPG Member), Stacia Whyte

Ground Rules:

- This meeting is not a forum for individual complaints and single issues.
 - We advocate open and honest communication and challenge between individuals.
 - We will be flexible, listen and ask for help and support each other.
 - We will demonstrate a commitment to delivering results, as a group.
 - Silence indicates agreement – speak up, but always go through the chair.
 - All views are valid and will be listened to.
 - No phones or other disruptions.
 - We will start and finish on time and stick to the Agenda.
-

Welcome to our 2nd virtual meeting – Introduction

PPG Group

- opening of meeting PPG Chair
 - minutes of last meeting
-

Covid-19 update – Dr Naqvi

There may be new lockdown, talks ongoing at government level.
Continue to social distance, wear face masks, and follow measures put in place.

Flu update – Dr Naqvi

First batch of flu vaccines received and the cohort is over 65's only – throughout the month we should be receiving more flu vaccines in batches – text messages and telephone invites will be made by our staff at Woodgrange Medical Practice, and this will be for different cohorts.

New website – Darshan

Woodgrange Medical Practice has a new and easily accessible website, www.woodgrangemedicalpractice.co.uk

Patients can submit eConsultations online, change contact details online, latest news on the website in regards to the practice information and any relevant information from the NHS. Very good and easy to use and navigate.

AOB – Darshan

Social Prescriber – Chanel Radford, signposting patients to health and wellbeing services/community activities.

Date of next meeting

14th December 2020 at 2:00pm via Microsoft Teams